

**City of San Diego
Independent Rates Oversight Committee (IROC)**

**Public Outreach, Education & Customer Service
Subcommittee Meeting**

**September 8, 2009
8:30 a.m. – 10:00 a.m.**

**Meeting Location:
Metropolitan Operations Complex II, **Conf. Room 1D**
9192 Topaz Way
San Diego, CA 92123
(858) 292-6300**

AGENDA

Agenda Item

1. Non-Agenda public comment*
2. Approval of Minutes from June 1, 2009
3. Update from City staff on Pt Loma Waiver and messaging to public
4. Update from City staff on Water Rate Increases and messaging to public
5. Update from City staff on Cost of Service Studies for Water / Wastewater and messaging to public
6. Review plan to invite Council Staff to IROC meetings
7. Review main items for subcommittee focus for 2010
8. Potential future Agenda items
9. Subcommittee Member comments
10. Adjournment

* This portion of the agenda provides an opportunity for members of the public to address the Subcommittee. Comments are limited to three (3) minutes per individual. Please complete a Speaker's Slip in advance of the start of the meeting. For alternative format or disabled accommodations, please call Monica Musaraca at 858-292-6305.